

Financing your vehicle - Frequently asked question

Who are we?

Browns Autos

Tel: 01273499610

Email: brownsauctions@mail.com

Webiste: www.browns-autos.co.uk

Who regulates us?

The Financial Conduct Authority (FCA) is the independent watchdog that regulates financial services.

For the provision of finance, Browns Autos is authorised and regulated by the Financial Conduct Authority, firm reference number **844999**

You can check this information at <https://www.fca.org.uk/>

Use this information to decide if our services are right for you.

Which service will we provide for you?

We can introduce you to a number of lenders who may be able to help finance your vehicle.

This group of lenders provides us with a range of products which may be suitable for your vehicle purchase or leasing requirements.

Our website explains the key features of those products and makes a recommendation based on the affordability/eligibility checker (online) which is suitable for your demands and needs at the time it is made.

We are not Independent Financial Advisers and so are unable to provide you with financial advice. There are also other sources of finance which you may wish to investigate.

We may receive a commission payment from finance providers should you decide to enter into a finance agreement with our chosen finance providers.

Our Insurance Services:

At present we do not offer any insurance products.

What to do if you have a complaint?

If you wish to make a complaint please contact James Clayman at Browns Autos.

To register a complaint contact us by either:

Email: brownsauctions@mail.com

Telephone: 01273499610

or write to us at: James Clayman, Browns Autos, 16 Carlton Terrace, Portslade, BN411XF